
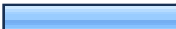




















1. What team/s are your swimmer/s in now?

		Response Percent	Response Count
New entrance/stingrays		10.3%	6
Killerwhales		25.9%	15
Barracuda Gold		22.4%	13
Barracuda Silver		5.2%	3
Barracuda Silver stars		6.9%	4
Hammerhead Gold		20.7%	12
Hammerhead Silver		8.6%	5
Hammerhead Bronze		6.9%	4
Orca Gold		17.2%	10
Orca Silver		12.1%	7
	Comment (optional)		4
		answered question	58
		skipped question	0




2. What squad was your swimmer/s swimming in at the end of 2010?

		Response Percent	Response Count
Stingrays		5.2%	3
Killerwhales		29.3%	17
Barracuda		29.3%	17
Hammerhead		32.8%	19
Orca		25.9%	15
Comment (optional)			2
answered question			58
skipped question			0





3. How long has your family been associated with Swimzone Racing?

		Response Percent	Response Count
Less than one year		15.5%	9
one to two years		13.8%	8
two to three years		22.4%	13
three to four years		10.3%	6
five or more years		37.9%	22
Comment (optional)			0
answered question			58
skipped question			0




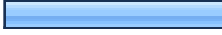
4. Do you think the implementation of the new team manager structure has been a positive move for SZR?

		Response Percent	Response Count
Yes		75.5%	37
No		6.1%	3
Not sure		18.4%	9
Comment (optional)			11
answered question			49
skipped question			9





5. Do you think the new team manager structure has resulted in improved communication to your family?

		Response Percent	Response Count
Considerably		53.1%	26
Somewhat		40.8%	20
Unsure		2.0%	1
No		4.1%	2
Comment (optional)			15
answered question			49
skipped question			9




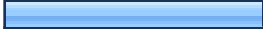
6. Do you think the new team management structure has improved your swimmer's feeling of belonging to the club.

		Response Percent	Response Count
Considerably		22.4%	11
Somewhat		28.6%	14
Unsure		16.3%	8
No		32.7%	16
Comment (optional)			14
answered question			49
skipped question			9






7. Do you think the new team management structure has improved your knowledge of what is going on in the club?

		Response Percent	Response Count
Considerably		46.9%	23
Somewhat		28.6%	14
Unsure		12.2%	6
No		12.2%	6
Comment (optional)			12
answered question			49
skipped question			9

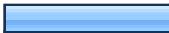



8. Do you think the new team management structure has resulted in your swimmer having a more positive social experience in the club?

		Response Percent	Response Count
Considerably		22.4%	11
Somewhat		28.6%	14
Not sure		10.2%	5
No		38.8%	19
	Comment (optional)		18
	answered question		49
	skipped question		9





9. Do you think the new team management structure has allowed the club to focus more on the needs of your swimmer/s?

		Response Percent	Response Count
Considerably		22.4%	11
Somewhat		30.6%	15
Unsure		14.3%	7
No		20.4%	10
Comment (optional)		12.2%	6
	answered question		49
	skipped question		9

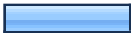



10. Do you think the new team management structure has helped you and your swimmer understand what is required to get what they want out of swimming?

		Response Percent	Response Count
Considerably		24.5%	12
Somewhat		34.7%	17
Unsure		8.2%	4
No		32.7%	16
	Comment (optional)		7
	answered question		49
	skipped question		9





11. Do you think the new team management structure has encouraged you to participate and help more within the club ?

		Response Percent	Response Count
Considerably		26.5%	13
Somewhat		28.6%	14
Unsure		6.1%	3
No		38.8%	19
	Comment (optional)		7
	answered question		49
	skipped question		9

12. Do you think the new team management structure has contributed in any way to improved performance of your swimmer?

		Response Percent	Response Count
Considerably		18.4%	9
Somewhat		18.4%	9
Unsure		22.4%	11
No		40.8%	20
Comments (optional)			7
answered question			49
skipped question			9

13. Did the implementation of the teams increase the commitment of your swimmer to swimming?

		Response Percent	Response Count
Considerably		20.4%	10
Somewhat		28.6%	14
Unsure		6.1%	3
No		44.9%	22
Comment (optional)			11
answered question			49
skipped question			9





14. The present team membership criteria was based on a combination of age, goals of swimmer, ability and commitment. Please rank the factors that you feel should be considered for a swimmers membership to a particular team.

	Very important	Important	Not Important	Should not be used to determine team placement	Rating Average	Response Count
Age of swimmer	25.0% (12)	58.3% (28)	8.3% (4)	8.3% (4)	2.00	48
Competitive ability - qualifying times (eg. NAGS qualifying times, Junior qualifying times or other defined set of qualifying times)	58.3% (28)	35.4% (17)	2.1% (1)	4.2% (2)	1.52	48
Competitive ability - ranking in age group nationally (for example top 10)	23.4% (11)	59.6% (28)	8.5% (4)	8.5% (4)	2.02	47
Training ability - eg. ability to consistently perform a training set at a determined rate (20 x 100m free on 1min 30 seconds with swimmer getting at least 15s rest each 100m)	44.7% (21)	48.9% (23)	0.0% (0)	6.4% (3)	1.68	47
Goals - what swimmer is hoping and committed to achieve	31.3% (15)	60.4% (29)	4.2% (2)	4.2% (2)	1.81	48
Swimzone squad they swim in	28.9% (13)	60.0% (27)	8.9% (4)	2.2% (1)	1.84	45
Commitment to swimming - number of sessions	27.7% (13)	51.1% (24)	10.6% (5)	10.6% (5)	2.04	47
Commitment to swimming - effort in sessions	40.4% (19)	51.1% (24)	2.1% (1)	6.4% (3)	1.74	47
Where their friends are	2.1% (1)	41.7% (20)	25.0% (12)	31.3% (15)	2.85	48
				Other (please specify)		12
				answered question		49
				skipped question		9

15. How important is it to you that criteria for team membership are transparent and consistently applied?

		Response Percent	Response Count
Very		57.1%	28
Somewhat		22.4%	11
Not sure		4.1%	2
Not important - membership into the teams should be flexible and consider each swimmers situation individually.		16.3%	8
	Comment (optional)		8
answered question			49
skipped question			9

16. How do you think that the team managers should be appointed?

		Response Percent	Response Count
<p>Head coach, development coordinator, and coach of each team selects (shoulder taps) appropriate team manager - this is how appointments were made this year.</p> 		51.1%	24
<p>Formal application process (club advertisement of positions, applications from interested parties) and team managers selected by the board.</p> 		4.3%	2
<p>Formal application process (club advertisement of positions, applications from interested parties) and team managers selected by the head coach, development coordinator and coach of specific team.</p> 		25.5%	12
<p>Other (please specify)</p> 		19.1%	9
		answered question	47
		skipped question	11

17. How do you think the team managers could do a better job?

	Could do more of this	Did a perfect amount of this	This should not be the team managers job	Rating Average	Response Count
Advocating for swimmers to their coach	22.0% (9)	41.5% (17)	36.6% (15)	2.15	41
Advocating for swimmers to the SZR board	21.6% (8)	40.5% (15)	37.8% (14)	2.16	37
Guidance to swimmer with regard to which meets would be appropriate for the swimmer to enter	18.2% (8)	36.4% (16)	45.5% (20)	2.27	44
Guidance to swimmer with regard to which events in the meets the swimmer should swim	21.7% (10)	15.2% (7)	63.0% (29)	2.41	46
Encourage the swimmers to set goals and fill in goal sheets for coach	34.1% (15)	36.4% (16)	29.5% (13)	1.95	44
Guidance for swimmers as to how to set goals and help swimmer make goals if swimmer wants guidance	27.3% (12)	15.9% (7)	56.8% (25)	2.30	44
Communication of information to family specific to swimmer	28.9% (13)	57.8% (26)	13.3% (6)	1.84	45
Communication of information to family about team activities	33.3% (15)	64.4% (29)	2.2% (1)	1.69	45
Communication of information to family about club news	23.4% (11)	68.1% (32)	8.5% (4)	1.85	47
Arranging social activities for swimmers	46.5% (20)	39.5% (17)	14.0% (6)	1.67	43
Encouraging parents to volunteer for club activities (ie jobs at swim meets)	31.1% (14)	53.3% (24)	15.6% (7)	1.84	45
			Comment (optional)		14
			answered question		47

18. Please tick preferred methods of communication for various types information from the club (you may tick more than one if you would like the information available in more than one way.)

	Info specific to my swimmer	Info specific to my swimmer's team (Flyers for meets to enter, social activities, extra training sessions etc)	Info specific to my swimmers squad (training information)	General Club News (swimmer achievements etc)	Meet Entries that need to be checked	Response Count
Team manager via email	86.7% (39)	82.2% (37)	82.2% (37)	37.8% (17)	60.0% (27)	45
Hard copy from coach	82.6% (19)	4.3% (1)	43.5% (10)	0.0% (0)	0.0% (0)	23
Email from Swimzone the business	40.9% (9)	27.3% (6)	45.5% (10)	31.8% (7)	22.7% (5)	22
Swimzone Racing Website	17.9% (7)	51.3% (20)	38.5% (15)	89.7% (35)	69.2% (27)	39
Swimzone Business Website	27.3% (3)	27.3% (3)	45.5% (5)	27.3% (3)	18.2% (2)	11
Notice board at Naenae pool	3.6% (1)	46.4% (13)	17.9% (5)	67.9% (19)	21.4% (6)	28
				Comment (optional)		13
				answered question		47
				skipped question		11

19. Please tell us what other things your team managers did well.

	Response Count
	27
answered question	27
skipped question	31




20. Please tell us what your team manager did that you thought should not have been in their job description.

	Response Count
	14
answered question	14
skipped question	44

21. Please tell us what you think the team managers should be doing that they didn't do.

	Response Count
	19
answered question	19
skipped question	39

22. Did you feel your family was given enough notice regarding extra team activities (eg increased holiday training, social events)?






		Response Percent	Response Count
Usually		58.1%	25
Sometimes		18.6%	8
No		23.3%	10

How much advance notice do you think should be given for activities such as extra training sessions? 31

answered question 43

skipped question 15




23. Would you be in favor of the club arranging additional training activities for swimmers from experienced trained professionals - for example regular dryland sessions from a physical trainer with experience in swimmers dryland exercises; motivational sessions, mental imagery, goal setting exercises and meet preparation techniques with a sports psychologist.

		Response Percent	Response Count
Yes - dryland		23.4%	11
Yes - dryland and other (sports psychology, nutrition info etc)		66.0%	31
Unsure		14.9%	7
No		8.5%	4
Comment (optional)		23.4%	11




answered question 47

skipped question 11









24. If the club were to arrange regular dryland training sessions with supervision from qualified trainers how would you prefer this to be funded?

		Response Percent	Response Count
User pays (eg \$5/week)		73.2%	30
From present club finances		12.2%	5
From additional club fundraising for this purpose		14.6%	6
	Comment (optional)		13
answered question			41
skipped question			17

25. What do you think of the new website?

		Response Percent	Response Count
Perfect		20.9%	9
Great		69.8%	30
OK		9.3%	4
Too much info		0.0%	0
Should have more info		0.0%	0
	Other (please specify)		15
answered question			43
skipped question			15

26. How often do you look at the new SZR website?

		Response Percent	Response Count
I have not seen it		4.4%	2
I have been there a few times		11.1%	5
Only when directed to look at something by my team manager		4.4%	2
Only when entering a meet		4.4%	2
At least once a month		8.9%	4
At least once a week		57.8%	26
At least once a day		11.1%	5
Several times a day		2.2%	1

Comments (optional) 2






answered question 45

skipped question 13


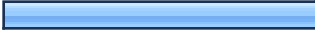

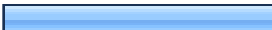
27. What else would you like to see on the website?

	Response Count
	11
answered question	11
skipped question	47

28. How have you found the new online entry system?

		Response Percent	Response Count
Fantastic		52.3%	23
Better than before		38.6%	17
Haven't used it		2.3%	1
Not sure		4.5%	2
Needs work		6.8%	3
	Comment (optional)		7
answered question			44
skipped question			14





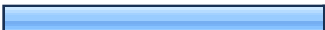


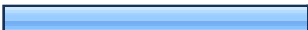

29. There is some concern that not all families equally contribute to SZR responsibilities at swim meets. How do you think SZR should deal with this issue?

		Response Percent	Response Count
Make clear recommendation as to how many sessions per year should be volunteered per swimmer in a given team but not monitor this or have consequences for not meeting recommendations.		21.3%	10
Make clear recommendation as to how many sessions per year should be volunteered per swimmer in a given team -monitor this and list those who have not met the recommendations on the website.		0.0%	0
Make clear expectations as to how many sessions per year should be volunteered per swimmer -monitor this and have a positive reward for those who meet expectations (eg. fee reduction)		46.8%	22
Make clear expectations as to how many sessions per year should be volunteered per swimmer - monitor this and have negative consequences for not meeting expectations (eg. –swimmers not able to enter meets if parents consistently do not do their share, financial penalty, etc)		8.5%	4
Other (please specify)		40.4%	19
		answered question	47
		skipped question	11

30. What strategies do you think the club could implement that would make it more likely families would volunteer at swimming competition to meet the families' obligations?

	Good idea	Might help	Unlikely to make a differenc	Rating Average	Response Count
Give clear guidelines as to how many sessions per year is the families share.	61.4% (27)	34.1% (15)	4.5% (2)	1.43	44
Make it clear how the club figures out the expected number of sessions per swimmer (ie. based on number of swimmers per family, number of competitions entered and number of events swum)	41.9% (18)	41.9% (18)	16.3% (7)	1.74	43
Make a roster for the year of the main meets my family need to help at so we can plan in advance to be available.	47.6% (20)	31.0% (13)	21.4% (9)	1.74	42
Provide more training and support for learning how to do the various positions at the swim meets.	43.9% (18)	46.3% (19)	9.8% (4)	1.66	41
Offer alternative ways for how a family can do their share for the club apart from volunteering at swim meets (eg. single parents with small children find it hard to volunteer at meets.)	55.6% (25)	35.6% (16)	8.9% (4)	1.53	45
Have the team managers keep a roster of who has done what in our team and remind us when we are falling behind in our responsibilities.	30.2% (13)	44.2% (19)	25.6% (11)	1.95	43
			Comment (optional)		14
			answered question		45
			skipped question		13

31. Which statement represents how you feel about volunteering at swim meets – you may tick more than one statement.

		Response Percent	Response Count
Most of the people that volunteer at the swim meets do it because they want to. If I was actually needed someone would ask me directly to help. I do not need to volunteer.		10.9%	5
A lot of people in our club do not do their share of work for the club. If I volunteer then they continue to get away with doing less so I do not volunteer. I wait to be asked.		6.5%	3
I don't like volunteering at swim meets and don't think I should have to.		0.0%	0
We have other children whom need to be looked after so we do not volunteer.		6.5%	3
We don't volunteer as I do not feel I have the skill set required to do the job.		4.3%	2
We don't volunteer because swimming is not our main sporting priority.		0.0%	0
We do our family's share of work at the swim meets.		47.8%	22
We do far more than our family's share of work for the swim club.		13.0%	6
I do not tend to volunteer but am happy to help if asked.		10.9%	5
I enjoy helping at the swim meets and volunteer as much as possible.		45.7%	21
I do not volunteer because it seems the more you do the more that is asked of you.		2.2%	1

Other (please specify)



26.1%

12

answered question

46

skipped question

12